

# AUTODESK PRIJAVA

Nekatere Autodeskove storitve zahtevajo za prijavo v njihov center vpis vašega uporabniškega imena in gesla. V večini primerov lastniki Autodeskovih produktov (AutoCAD, ...) niso pozorni na te podatke ali pa ob zelo redki uporabi na njih povsem pozabijo.

Navodila spodaj opisujejo postopek ponovne pridobitve pozabljenih podatkov za prijavo v naslednje Autodeskove storitve:

- Aktivacija nameščenega Autodeskovega programa (AutoCAD,...),
- Naročniški center,
- Internetna strokovna podpora.

Kadar se v zgoraj navedenih storitvah pojavi pogovorno okno »**Log In**« za vnos uporabniškega imena in gesla, in ste slednja pozabili, sledite naslednjemu postopku:

1. Pod oknom za geslo kliknemo na link za pridobitev uporabniškega imena »**Forgot your User ID?**«.

**Autodesk**

## Log In

Are you a New User? Click "[Create User ID Now](#)".

Please enter your User ID, Password and click "Log In" to access the Autodesk service you requested. You can use your existing Subscription Center or Partner Center User ID and Password.

Registered Autodesk users are able to access various Autodesk services including:

- Product Registration and Activation
- Subscription Center
- Partner Center
- Web Support

Users from Japan with an existing Contact ID, please [click here](#).

The information you provide will be used by Autodesk to register and/or issue your activation code, to keep you informed about our products and services, and to ensure that you benefit from being an authorized Autodesk user. Autodesk does not sell or otherwise provide your information to anyone outside of Autodesk or our Authorized Business Partners. If you wish to correct your registration data, please click the link below to contact Autodesk or contact your local Autodesk office.

### Log-in to Autodesk

Don't have an Autodesk User ID?  
Signing up is quick and easy!

[Create User ID Now](#)

User ID

Password

Remember Me

[Forgot your User ID?](#)  
[Forgot your Password?](#)

2. V oknu 'Forgot User ID' v vpišemo svoje podatke: Ime, Priimek, E-mail naslov in kliknemo NEXT.

**Autodesk**

## Forgot User ID

Please enter the following information. All fields are required.

Your First Name

Your Last Name

Your E-mail Address

3. Če se pojavi še varnostno vprašanje, npr. V katerem mestu ste rojeni?, vpišemo podatek in kliknemo NEXT.

### Security Question

Please enter the following information. All fields are required except where noted.

Please answer the following Security question

What city were you born?

[Close](#) [Next >>](#)

4. Okno 'Retrieve User ID or Password' nam sporoča, da je uporabniško ime poslano na naš e-mail naslov. Kliknemo gumb NEXT.

### Retrieve User ID or Password

Your User ID/Password is being sent to you by email at the following address:

xxxxxxxxxxxxx @arhinova.si

When you receive your Password please [click here](#).

You will then be able to Log In and access your account.

[Close](#) [Next >>](#)

5. Ponovno smo v oknu 'Log In' za vnos uporabniškega imena in gesla. Tokrat ne vemo gesla, zato spodaj desno pod oknom za geslo kliknemo na link za pridobitev gesla »**Forgot your Password?**«.

# Autodesk

## Log In

Are you a New User? Click "Create User ID Now".

Please enter your User ID, Password and click "Log In" to access the Autodesk service you requested. You can use your existing Subscription Center or Partner Center User ID and Password.

Registered Autodesk users are able to access various Autodesk services including:


- Product Registration and Activation
- Subscription Center
- Partner Center
- Web Support

Users from Japan with an existing Contact ID, please [click here](#).

The information you provide will be used by Autodesk to register and/or issue your activation code, to keep you informed about our products and services, and to ensure that you benefit from being an authorized Autodesk user. Autodesk does not sell or otherwise provide your information to anyone outside of Autodesk or our Authorized Business Partners. If you wish to correct your registration data, please click the link below to contact Autodesk or contact your local Autodesk office.

### Log-in to Autodesk

Don't have an Autodesk User ID?  
Signing up is quick and easy!

[Create User ID Now](#) 

User ID

Password

Remember Me

[Forgot your User ID?](#)  
[Forgot your Password?](#)

[Log In](#)

6. V oknu 'Forgot Password' v prazna polja vpišemo svoje podatke: Uporabniško ime (*tega odčitamo iz prejetega E-maila pod točko 4.*) in E-mail naslov. Kliknemo gumb NEXT.



**Forgot Password**

Please enter the following information. All fields are required.

User ID

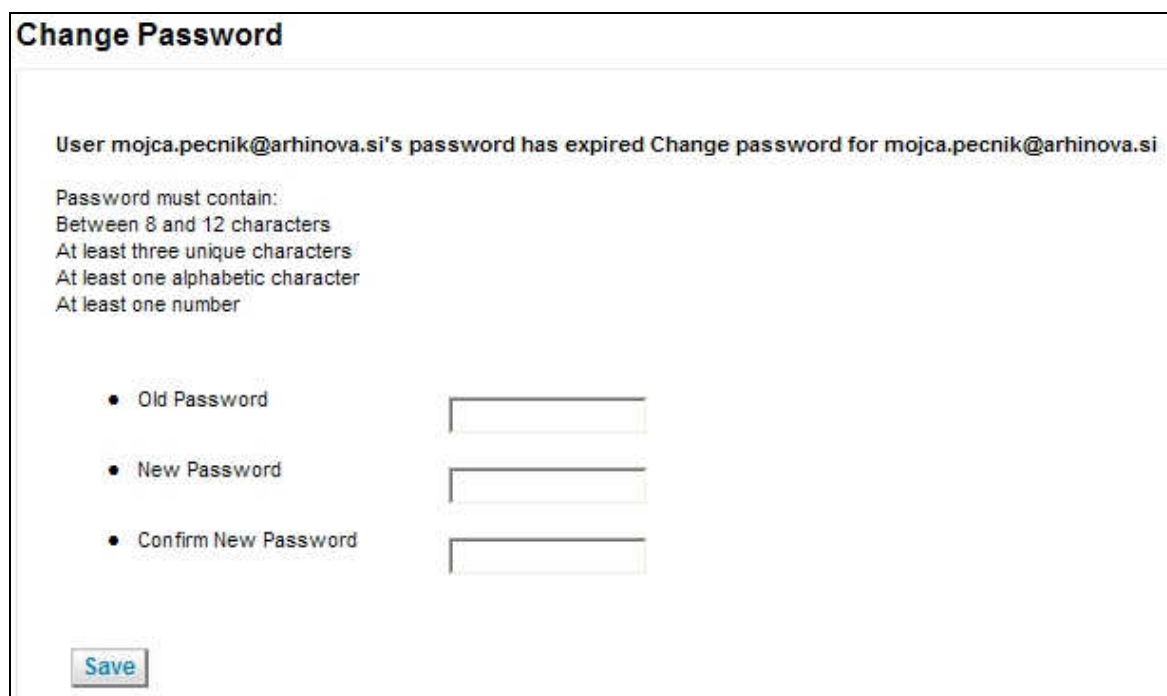
Your E-mail Address

<< Back   Close   Next >>

7. Če se ponovno pojavi enako varnostno vprašanje kot pod točko 3., npr. V katerem mestu ste rojeni?, vpišemo podatek in kliknemo NEXT.
8. Okno 'Retrieve User ID or Password' (*glej točko 4.*) ponovno sporoča, da je geslo poslano na naš e-mail naslov. Kliknemo gumb NEXT.
9. Ponovno se odpre okno 'Log in' in tokrat lahko vpišemo uporabniško ime in geslo, ki smo ju odčitali iz obeh prejetih e-mailov. Kliknemo gumb NEXT in nadaljujemo s postopki, ki so odvisni od tega v katero Autodeskovo storitev se prijavljate.

### OPOMBA!

Vkolikor se po prijavi pojavi okno 'Change Password' je iz varnostnih razlogov priporočljivo, da geslo takoj spremenimo. V prvo polje vpišemo geslo, ki smo ga prejeli v e-mailu, v drugo in tretje polje pa vpišemo novo geslo. Kliknemo gumb SAVE.



**Change Password**

User mojca.pecnik@arhinova.si's password has expired Change password for mojca.pecnik@arhinova.si

Password must contain:  
Between 8 and 12 characters  
At least three unique characters  
At least one alphabetic character  
At least one number

• Old Password

• New Password

• Confirm New Password

Save